

## Rhode Island Department of Health 2016 Nursing Home Satisfaction Report

Area of Performance							
Nursing Home (Alphabetical by Name)	Bed Size	Survey	Quality of Care	Quality of Life	Quality of Services	Overall Satisfaction	Recommend Facility
<i>Alpine Nursing Home Inc</i>	60	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Apple Rehab Clipper</i>	60	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆	◆◆◆
<i>Apple Rehab Watch Hill</i>	60	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	I	I	I	I	I
<i>Avalon Nursing Home</i>	31	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>Ballou Home for the Aged</i>	43	<i>Family</i>	◆◆	◆◆	◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>Bannister House Inc</i>	95	<i>Family</i>	I	I	I	I	I
		<i>Resident</i>	◆	◆	◆	◆	◆
<i>Bayberry Commons</i>	110	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆◆
		<i>Resident</i>	◆	◆	◆	◆◆	◆
<i>Berkshire Place Nursing and Rehab</i>	210	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Bethany Home of Rhode Island</i>	33	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>Brentwood Nursing Home</i>	96	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Briarcliffe Manor</i>	122	<i>Family</i>	◆◆	◆◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Brookdale Cumberland</i>	30	<i>Family</i>	I	I	I	I	I
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Brookdale Sakonnet Bay</i>	30	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>Brookdale Smithfield</i>	60	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆

◆◆◆ Statistically better than the Rhode Island average

◆◆ Statistically about the same as the Rhode Island average

◆ Statistically worse than the Rhode Island average

N/A Fewer than 10 responses, so no statistical comparison is possible

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<b>Brookdale South Bay</b>	<b>41</b>	<b>Family</b>	N/A	N/A	N/A	N/A	N/A
		<b>Resident</b>	N/A	N/A	N/A	N/A	N/A
<b>Cedar Crest Nursing Center</b>	<b>156</b>	<b>Family</b>	◆	◆	◆◆	◆	◆◆
		<b>Resident</b>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<b>Charlesgate Nursing Center</b>	<b>140</b>	<b>Family</b>	◆◆	◆◆	◆◆	◆◆	◆◆
		<b>Resident</b>	◆◆	◆◆	◆◆	◆◆	◆◆
<b>Cherry Hill Manor Nursing and Rehab</b>	<b>170</b>	<b>Family</b>	◆◆	◆◆	◆◆	◆◆	◆◆
		<b>Resident</b>	◆	◆◆	◆	◆◆	◆◆
<b>Cortland Place</b>	<b>80</b>	<b>Family</b>	◆	◆◆	◆◆	◆◆	◆◆
		<b>Resident</b>	◆	◆◆	◆	◆◆	◆
<b>Coventry Skilled Nursing and Rehab</b>	<b>210</b>	<b>Family</b>	◆◆◆	◆◆	◆◆	◆◆	◆◆
		<b>Resident</b>	◆◆	◆◆◆	◆◆	◆◆	◆◆
<b>Cra-Mar Meadows</b>	<b>41</b>	<b>Family</b>	N/A	N/A	N/A	N/A	N/A
		<b>Resident</b>	◆◆◆	◆◆	◆◆	◆◆◆	◆◆◆
<b>Crestwood Nursing &amp; Convalescent</b>	<b>76</b>	<b>Family</b>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<b>Resident</b>	N/A	N/A	N/A	N/A	N/A
<b>Eastgate Nursing &amp; Rehab Center</b>	<b>68</b>	<b>Family</b>	N/A	N/A	N/A	N/A	N/A
		<b>Resident</b>	◆◆	◆◆	◆◆	◆◆	◆◆
<b>Elderwood at Riverside</b>	<b>57</b>	<b>Family</b>	◆◆	◆◆	◆◆	◆◆	◆◆
		<b>Resident</b>	◆◆	◆◆	◆◆	◆◆	◆◆
<b>Elderwood at Scallopshell</b>	<b>80</b>	<b>Family</b>	◆◆	◆◆	◆◆	◆◆	◆◆
		<b>Resident</b>	◆	◆	◆	◆◆	◆◆
<b>Elmhurst Extended Care Facility</b>	<b>206</b>	<b>Family</b>	◆	◆	◆	◆	◆◆
		<b>Resident</b>	◆◆	◆◆	◆	◆◆	◆◆
<b>Elmwood Health Center</b>	<b>70</b>	<b>Family</b>	N/A	N/A	N/A	N/A	N/A
		<b>Resident</b>	◆◆	◆	◆◆	◆◆	◆◆
<b>Evergreen House Health Center</b>	<b>160</b>	<b>Family</b>	◆◆	◆◆	◆◆	◆◆	◆◆
		<b>Resident</b>	◆	◆	◆	◆	◆

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<i>Golden Crest Nursing Centre</i>	152	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Grace Barker Nursing Center, Inc</i>	86	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Grand Islander</i>	146	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Grandview Center</i>	72	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Greenville Center</i>	131	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Greenwood Center</i>	130	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Hallworth House</i>	57	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>Harris Health Care North</i>	32	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	◆◆	◆◆	◆◆◆	◆◆	◆◆
<i>Harris Health Center</i>	31	<i>Family</i>	I	I	I	I	I
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Hattie Ide Chaffee Home</i>	60	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆◆
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>Heatherwood Nursing &amp; Subacute</i>	112	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	◆	◆	◆	◆◆	◆
<i>Hebert Health Center</i>	133	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆	◆	◆	◆	◆
<i>Heritage Hills Nursing Centre, LLC</i>	95	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Hopkins Manor LTD</i>	200	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆

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<i>Jeanne Jugan Residence</i>	44	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆◆	◆◆◆
<i>John Clarke Retirement Ctr</i>	60	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Kent Regency</i>	153	<i>Family</i>	◆◆	◆◆	◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Kingston Center For Rehabilitation And Health Care</i>	55	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Linn Health Care Center</i>	84	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Mansion Nursing &amp; Rehab Center</i>	62	<i>Family</i>	◆◆	◆◆	◆◆◆	N/A	N/A
		<i>Resident</i>	◆◆	◆◆	◆◆◆	◆◆	◆◆
<i>Morgan Health Center</i>	120	<i>Family</i>	◆◆	◆	◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆	◆	◆◆	◆◆
<i>Mount St Rita Health Centre</i>	98	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆	◆◆	◆◆◆	◆◆
<i>Nancy Ann Nursing Home Inc</i>	20	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>Oak Hill Health and Rehab Center</i>	129	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	◆◆	◆◆	◆	◆	◆◆
<i>Oakland Grove Health Care Center</i>	172	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆	◆	◆	◆	◆
<i>Orchard View Manor Nursing and Rehab</i>	166	<i>Family</i>	◆◆	◆◆	◆◆	◆	◆◆
		<i>Resident</i>	◆	◆	◆	◆	◆
<i>Overlook Nursing &amp; Rehab Center</i>	100	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Park View Nursing Home</i>	66	<i>Family</i>	I	I	I	I	I
		<i>Resident</i>	I	I	I	I	I

◆◆◆ Statistically better than the Rhode Island average

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<i>Pawtucket Center</i>	154	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆	◆	◆	◆	◆◆
<i>Pine Grove Health Center</i>	71	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	I	I	I	I	I
<i>Rhode Island Veterans Home</i>	260	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆	◆	◆◆	◆◆
<i>Riverview Healthcare Community</i>	190	<i>Family</i>	◆	◆◆	◆◆	◆◆	◆◆◆
		<i>Resident</i>	◆	◆	◆	◆◆	◆◆
<i>Roberts Health Centre Inc</i>	66	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆	◆◆◆
<i>Royal Middletown Nursing and Rehab</i>	50	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆	◆◆	◆	◆◆	◆◆
<i>Royal of Westerly Nursing Center</i>	66	<i>Family</i>	◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆	◆◆	◆◆
<i>Saint Antoine Residence</i>	260	<i>Family</i>	◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>Saint Elizabeth Home</i>	120	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆◆
<i>Saint Elizabeth Manor East Bay</i>	133	<i>Family</i>	◆◆	◆◆	◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Scalabrini Villa</i>	120	<i>Family</i>	◆◆	◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>Scandinavian Home</i>	74	<i>Family</i>	◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆	◆	◆	◆	◆◆
<i>Silver Creek Manor</i>	128	<i>Family</i>	◆◆	◆◆◆	◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>South County Nursing &amp; Rehab</i>	120	<i>Family</i>	◆◆	◆	◆	◆	◆
		<i>Resident</i>	I	I	I	I	I

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		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>St. Clare Home</i>	47	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Steere House Nursing &amp; Rehab</i>	120	<i>Family</i>	◆◆	◆◆◆	◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Summit Commons Skilled Nursing</i>	130	<i>Family</i>	◆	◆	◆	◆	◆◆
		<i>Resident</i>	◆	◆	◆	◆	◆
<i>Sunny View Nursing Home</i>	57	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	I	I	I	I	I
<i>The Friendly Home Inc</i>	126	<i>Family</i>	◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>The Holiday Retirement Home Inc</i>	170	<i>Family</i>	◆◆	◆◆	◆◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Tockwotton Home</i>	42	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Trinity Health &amp; Rehab Center</i>	158	<i>Family</i>	◆◆	◆	◆	◆◆	◆◆
		<i>Resident</i>	◆	◆	◆	◆	◆
<i>Village at Waterman Lake</i>	22	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>Village House Nursing &amp; Rehab</i>	95	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Warren Skilled Nursing &amp; Rehab</i>	63	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>Waterview Villa Inc</i>	132	<i>Family</i>	◆	◆	◆	◆	◆
		<i>Resident</i>	◆◆	◆	◆◆	◆◆	◆◆
<i>West Shore Health Center</i>	145	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆◆	◆◆	◆◆◆	◆◆

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		<b>Resident</b>	◆◆	◆◆◆	◆◆◆	◆◆	◆◆
<b>Westerly Health Center</b>	106	<b>Family</b>	◆◆	◆◆	◆◆	◆◆	◆◆
		<b>Resident</b>	◆◆	◆◆	◆◆	◆◆	◆◆
<b>Wingate at Blackstone</b>	55	<b>Family</b>	I	I	I	I	I
		<b>Resident</b>	I	I	I	I	I
<b>Woodpecker Hill Health Center</b>	41	<b>Family</b>	◆◆	◆◆	◆◆◆	◆◆	◆◆◆
		<b>Resident</b>	N/A	N/A	N/A	N/A	N/A
<b>Woonsocket Health Centre</b>	150	<b>Family</b>	◆◆	◆◆	◆◆	◆◆	◆
		<b>Resident</b>	◆◆	◆◆	◆◆	◆◆	◆◆◆

- ◆◆◆ Statistically better than the Rhode Island average
- ◆◆ Statistically about the same as the Rhode Island average
- ◆ Statistically worse than the Rhode Island average
- N/A Fewer than 10 responses, so no statistical comparison is possible
- I Insufficient number of surveys sent to obtain adequate data